

How to

- a) register in the ticket shop
- b) redeem your voucher code and
- c) log in to the exhibition platform of interzum @home:

If you don't have an account at Koelnmesse ticket shop please start with step 1. If you already have an account (e.g. because you have attended interzum or another Koelnmesse event in the past and purchased a ticket in the online ticket shop or redeemed a voucher), you can skip to Step 4.

1. Please go to the ticket shop:
<https://www.interzum.com/fair/tickets/>
2. Please register with an e-mail address and enter your personal details. Complete the process and wait to receive an e-mail confirming the creation of your account for the Koelnmesse ticket shop.
3. Please click the link in the confirmation e-mail and enter a password. Then click confirm again.
4. After you have registered in the Koelnmesse ticket shop, you can either purchase a ticket or redeem your voucher code (which you may have received from an interzum @home exhibitor) for a ticket. Add your ticket to your basket, then click your basket and check out.

Please note: If you have received a voucher code, it can be used **once** only in conjunction with an e-mail address. After you have checked out in the Koelnmesse ticket shop, you will receive a confirmation e-mail from the Koelnmesse ticket shop. This will take you to Step 5.

5. Click the link in the confirmation e-mail from the Koelnmesse ticket shop to go to the interzum @home 2021 platform. Alternatively, enter the following address in your browser (we recommend Google Chrome): <https://home.interzum.com>.

Please note: As a visitor, you have access to interzum @home from 29 April 2021 as part of the soft opening. From that date, please log in using your e-mail address and the password that you chose when you registered in the Koelnmesse ticket shop, redeemed your voucher or purchased a ticket. You must wait approximately five minutes after registering in the ticket shop before you can log in to the platform.